



(Please could you spare the time to answer the following questions and return the completed form back to me?)

**Date of Talk/Presentation?** Saturday 12<sup>th</sup> July 2010

**Have you had Tropical visit before?** No

**How did you hear about Tropical Inc?** The Allan Titchmarsh Show

**How Educational and Informative did you find the presentation?**

Glenn was fantastic, the children learnt about where the animals came from, what they eat, where they live, how big they grow, that lizards have a 3<sup>rd</sup> eye!, how many teeth snakes have. Glenn kept asking the children questions about what he had told them about the animals to see if they remembered and they were that glued to Glenn and hanging on every word he said that most of them did remember.

**How do you feel the presenter interacted with the audience?**

I can't praise Glenn enough, he was great with the kids, they all wanted him to stay longer, he kept their attention, interacted with not only the kids but also the parents that stayed and gave everyone who wanted to be involved the opportunity to touch, stroke, hold or smell the animals (trust me you don't want to get too close to the meerkats!

**Would you consider recommending or re-booking Tropical Inc again?** Definitely with no hesitation and have recommended you to loads of people including people listening to Radio Silverstone at the F1 GP in July.

If no please state why?.....

**Was the presenter punctual and did they meet your expectations?**

I can't fault Glenn at all, he was on time, friendly, set up really quickly, and not only met our expectation but exceeded our expectations. He is a real asset to you.

**Please could you let us know how you think we could improve in any way?**

Just keep doing what your doing and how your doing it how do you improved on a 5 star performance?

**How did you find the overall experience?** A fantastic hour that flew past in an instant filled with fun, laughter, information and of course your wonderful animals. There aren't enough words to describe what the children and adults got out of this experience other than to say I wouldn't have wanted to miss it for the world. The joy on the kids faces and to see how the parents were so happy to see their children interacting with animals that most of them have only ever seen in books or at the zoo .

**Please feel free to leave any other suggestions you may feel relevant?** If anyone is reading this and are thinking of booking a party, don't hesitate, you don't need to just book it! You will have the best time ever, the kids will have a ball and it will be the talk of your friends for years to come and defiantly a worth while experience!

Kelly – Just wanted to say that the organisation side that you deal with went really smoothly, you cover everything and answered all our questions. So thank you Tropical Inc for an experience to remember, we will definitely be seeing you all after your move. Good luck for moving day!

**Thank you for your co-operation. We hope to see you again.**  
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